Agenda

Draft Minutes

ICC Meeting, May 14, 2014

Easter Seals Crossroads, 4740 Kingsway Drive, Indianapolis, IN 46205

10:00 AM- 3:00 PM

Present: Melanie Brizzi, Donna Driscoll, James Elicker, Christina Furbee, Becky Haymond, Paul Hyslop, Beckie Minglin, Danny O'Neill, Shirley Payne, Cathy Robinson, Jamie Stormont-Smith, Jim Vento, Erin Walsh, Mary Ann West, Michael Williams

Absent. Skye Berger, Mark Davy, Dawn Downer, Jonathan Mattingly

Meeting was called to order at 10:15 am by Danny O'Neil, Chair

Approval of January 15, 2014 Minutes

Minutes from the January 15, 2014 meeting were approved.

Executive Committee Meeting:

The members of the Executive Committee met on April 30th to review and discuss today's agenda and organization. Today's meeting will focus primarily on implementing the first phase of the State System Improvement Plan process, newly mandated by the federal Office of Special Education and Rehabilitation Services. This initial phase will focus on engaging in significant data analyses to determine and understand the impact First Steps is having on children and families in Indiana.

State System Improvement Plan (SSIP)

Michael Conn-Powers, staff support to the ICC is also the state contractor for carrying out First Steps data collection and outcome analyses. Michael and Cathy Robinson opened with a brief presentation concerning the new federal requirements around SSIP. A copy of the PowerPoint presentation is attached.

The presentation touched on the requirements of the first phase, including timelines and recommended questions posed by national resource centers funded by OSERS. The goal of today's meeting was to invite the ICC and audience members (primarily staff from each of the First Steps Clusters/System Points of Entry) to begin examining First Steps data on children, services, and child outcomes to identify initial concerns that warrant further investigation. After the initial presentation, the audience was broken into small discussion groups. Michael Conn-Powers and the Quality Review Team at IU (Katie Herron, Janet Ballard) provided iPads and access to data analyses tools so that the small groups could carry out independent analyses

and reviews of the data. This small group work took the bulk of the meeting and tackled the following questions:

- 1. Does FS serve some children more effectively?
- 2. Does FS serve children in different families more effectively?
- 3. Do child outcomes differ across regions? Programs?
- 4. Do child outcomes change over time? Are there critical trends?
- 5. How well do we compare with national averages?
- 6. Are there possible data quality issues?

Danny O'Neil called the large group meeting back to order and called on individual small groups to share observations, questions, and possible concerns from their review of the data. A list of 48 comments/questions was generated (see attached).

Part C Coordinator's Report

- Cathy expressed thanks for active participation contributions to the SSIP by ICC and audience members; she noted that it is important that we document for OSEP the process, involvement, and questions asked during this initial phase
- DDARS quarterly provider meeting recently took place. DDARS Director Nicole shared progress at DDARS including changes and restructuring that has taken place, including First Steps.
- Christina Hehli, First Steps Consultant, has left FS and moved to another division in DDARS; Cathy is in the process of hiring a new person and will post for Christina's position soon.
- A major restructuring of the First Steps Clusters/System Points of Entry has taken place. Clusters C and E are now managed by 1st Kids, Inc., which also manages Clusters A, B, and D. In addition, Cluster H is now managed by Thrive Alliance, which also manages Cluster J. Cathy noted her appreciation to these two organizations in taking on the additional work. She noted that a new map of First Steps is being developed so that families will know whom to contact for services.
- A Provider Agency meeting took place in April. An outcome of that meeting was
 discussion concerning the review of agency provider agreements; and a look at referral
 /ancillary service agreements. Cathy noted that there was a great deal of engagement
 among participants, which contributed, to a better understanding of the provider
 perspective. Cathy expressed her appreciation for the level of engagement that took
 place

Membership on the ICC

Danny O'Neil noted that additional family representation was sorely needed.

Public Comment

There were no public comments.

The ICC meeting was adjourned at 1:50 pm

After the full council was adjourned, members of the Executive Committee met to determine next steps. Here is a synopsis of that meeting.

- Michael will go through each of the questions and organize them into some common groups of questions that can be answered together. He will also identify which questions can be quickly answered with existing data, questions that may be answered with additional data, and questions for which there is no data to accurately answer them (Completed- see attached document)
- 2. The ICC Exec Committee will review and prioritize which areas/common questions will be tackled first, second, third, and so on.
- 3. There is a need for a plan to make sure that all questions are answered and pushed back out to the public to reinforce their contributions and add a level of confirmation.
- 4. It was reminded that the question of looking at why some children are doing well and figure out why is an important one
- 5. Do need to look at the data quality and begin conversations among the clusters to find out how the exit data should be completed. MCP has emailed clusters asking to meet with each of them.
- 6. One possible recommendation to First Steps is that the state may want to dictate how the exit assessments are to be completed statewide
- 7. It was noted that OSEP is encouraging states to focus their efforts into one or few areas
- 8. Cathy noted that the feds are providing states with technical assistance through either a series of calls or in person technical assistance; Cathy has asked for a series of calls that would probably occur in the summer.
- 9. There was some discussion of possible *root causes* to some of the poor outcomes noted earlier, including service models, individual planning, and the lack of a unified model of care. The group was cautioned that the state must first identify the area of concern (poor outcomes) before discussing the solution.